

TERMS AND CONDITIONS FOR GIFT VOUCHERS IN THE PURLES ONLINE STORE

General provisions

The Terms and Conditions (the "**Terms and Conditions**") set out the general rules for purchasing and using the purchased gift voucher available in the Purles Online Store at <https://purles.eu/shop>.

1. Definitions

Used in the Release Regulations:

ONLINE STORE (Store) - online store at <https://purles.eu/sklep>, where the Buyer may include a Voucher for specific Products. Its name is on the exhibited Bona.

GIFT VOUCHER (Voucher) - an alternative means of payment expressed in Polish zlotys, being:

- 1) Electronic bearer voucher (devices) (Electronic Voucher),

single use, with the nominal value and expiry date indicated on the Voucher, entitling you to purchase Products in the Purles online store and to settle the price of the Product or part thereof in the amount corresponding to the nominal value of the Value Voucher.

PROGRAM ADMINISTRATOR (Administrator) - Entity providing the service of selling and realizing Vouchers:

Proconcept Labs Sp. z o. o., ul. Polna 24, 05-816 Michałowice, NIP number 534- 248-57-18, KRS 0000415440.

PURCHASER - an adult person or a legal person or an organizational unit without legal personality, which has legal capacity under a separate act - which receives a Voucher from the Administrator of the program in exchange for providing the Administrator of the program with cash in the amount equal to the nominal value of the Voucher.

BUYER - an adult person or a legal person or an organizational unit without legal personality, to which a separate act grants legal capacity, concluding with the Administrator a sales contract concluded in the Store.

RECEIPT / VAT INVOICE - a document confirming the sale of the Voucher by the Administrator.

INFORMATION ABOUT THE VOUCHER - a certificate containing detailed information about the Voucher, i.e. the validity period of the Voucher, the nominal value of the Voucher.

ACTIVATION CODE - 8-digit character string used to activate the purchased Voucher.

COMBINED TRANSACTION - payment for the Product with use of several payment methods, in particular the simultaneous use of the Voucher and a surcharge in the form of a payment available in the Store.

PRODUCT - an item (movable) available in the Store.

COSMETIC:

a. is any substance intended for external contact with the human body: skin, hair, lips, nails, external genitalia, teeth and oral mucosa, used for the sole or main purpose of keeping them clean, caring for, protecting, perfuming or beautifying them , within the meaning of the Cosmetics Act of March 30, 2001 (Journal of Laws of 2001, No. 42, item 473).

b. any substance or mixture intended to come into contact with the external parts of the human body (the epidermis, hair, nails, lips and external genitalia) or with the teeth and mucous membranes of the oral cavity for the sole or primary purpose of is to keep them clean, perfumed, change their appearance, protect, maintain in good condition or correct the body odor, within the meaning of the Regulation of the European Parliament and of the Council (EC) No. 1223/2009 of 30 November 2009 on cosmetic products (CELEX: 32009R1223).

2. Purchase and use of a Voucher

1. The purchase of an Electronic Voucher is possible in the Purles online store at <https://purles.eu/shop>.

2. The Program Administrator undertakes to provide the Buyer with the Voucher purchased by him, and then to ensure the possibility of its implementation in the Store for which it was issued.

3. The Purchaser undertakes to provide the Administrator with the cash program in the amount equal to the nominal value of the Voucher and to redeem the Voucher on a specified date.

4. Payment by bank transfer is made by the Buyer to the bank account provided in the e-mail from the Administrator.

5. Electronic Voucher is an individually generated code used to activate the Voucher in the Store when making a payment.

6. The voucher is for single use only.

7. The Electronic Voucher is issued to the Buyer by e-mail to the e-mail address provided by the Buyer in the order, immediately after the Administrator confirms the payment (date of purchase of the Electronic Voucher).

8. Vouchers are offered in the amount of:

a. 50 EUR

b. 100EUR.

9. The Electronic Voucher is active from the moment it is sent by the Administrator to the Buyer's e-mail address provided in the order.

10. The Voucher may be used up to the amount corresponding to the nominal value of the Voucher. When making purchases in the Store for an amount exceeding the nominal value of the Voucher, the Buyer is obliged to pay the missing amount in accordance with the selected payment methods in the Store.

11. The remaining amount of the Voucher not used by the Buyer is forfeited, and the Administrator is not obliged to refund the difference.

12. The validity period of the Voucher is 90 days from the date of purchase of the Voucher, and the unused amount corresponding to the face value of the expired Voucher, which will remain on it, will not be returned. If the validity period of the Voucher has expired, the Purchaser shall not be entitled to any claims for the unused Voucher.

13. Once the available amount limit, corresponding to the nominal value of the Voucher has been used up, it loses its usefulness.

14. The voucher may only be used to pay for Products in the Administrator's Store as a means of payment accepted by the Administrator up to the amount corresponding to the nominal value of the presented Voucher.

15. When paying for the Products, the Buyer is not entitled to receive the rest in cash or by bank transfer, if the value of the Products purchased in the Store is lower than the value of the Voucher.

16. Any inquiries regarding the use of the Voucher may be submitted by contacting the Customer Service Office (tel. (+48) 22-723-88-17).

17. The voucher cannot be combined with other promotional codes offered by the Administrator for use in the Store.

18. The voucher cannot be converted into cash or material.

3. Complaints and Returns

1. All Products offered by the Administrator are brand new.

2. The Administrator is not responsible for damages resulting from improper use of the Products.

3. If the Buyer uses a Voucher to purchase a Product in the Store, he has the right to withdraw from the transaction without giving any reasons by submitting an appropriate written statement within 14 days from the date of delivery of the ordered Products. The products cannot show any signs of use or tampering with the packaging. In such a case, the used Voucher loses its value and the Buyer is issued a new Voucher with a shortened validity period, counted from the date of use of the used Voucher.

4. The complaint and the return of the goods are at the Buyer's expense.

5. In the event of a defective Product being delivered, the Buyer shall have the right to receive the Product with the defect removed or to replace the product with a new one free from defects at the Administrator's expense. Determining a product defect requires the Administrator's decision.

6. In the event of detecting a Product defect, please, after prior telephone contact or via e-mail with the Customer Service Center, return the defective Product along with a VAT invoice / receipt to the Administrator's correspondence address. After receiving a positive opinion of the Administrator, the Buyer will be sent a Product free from defects.

7. The time for considering the complaint by the Administrator is 30 calendar days from the date of registration of the complaint, i.e. receipt of the return shipment from the Customer

8. The Administrator reserves that he does not take into account the complaints of Products resulting from the difference in the appearance of the product on the website caused, among others, by different monitor settings, color and color saturation, screen brightness.

9. The administrator does not accept returns of purchased products after the period specified in paragraph. 3.

10. Shipments with complaints should be sent to the Administrator's correspondence address.

11. The Administrator is not responsible for the loss, destruction of the Voucher or its unauthorized use by third person, and in such a case the Buyer is not entitled to any claims against the Administrator.

4. Final provisions

1. In matters not covered by these Regulations, the provisions of Polish law, in particular the Civil Code, shall apply.

2. The Administrator is not responsible for orders made by third person using the Buyer Voucher.

3. The basis for any claims resulting from legal provisions is the proof of sale (VAT invoice / receipt) issued by the Administrator and delivered to the Buyer along with the ordered Products.

4. Any disputes between the Parties will be settled amicably. If it is not possible to settle the dispute amicably, the jurisdiction of the Court will be determined according to the place of the Administrator's seat.

5. The Administrator reserves the right to amend the Regulations. The changes come into force upon their publication on the Administrator's website. The amendment to the Regulations does not apply to Orders being implemented based on the previous content of the Regulations.

6. Liability issues related to the provision of electronic services of the Voucher and the rules for the protection of personal data resulting therefrom are regulated in the Regulations of the Purles Online Store.

7. The Regulations apply from July 1, 2021.

8. The Voucher buyer as well as the Voucher holder declares that they has read the content of these Regulations, accepts its content in full and undertakes to comply with its provisions.

9. The purchase of the Voucher confirms that the Buyer of the Voucher, as well as each holder of the Voucher, accept the conditions contained in these Regulations.